

Steven Stanton

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EXPERIENCE

CallPotential/Storable — Software Engineer II

December 2022 - Present

As part of the Feature Team at Call Potential, I was involved in creating the company's first Artificial Intelligence Agents using Generative Large Language Models (LLMs). My role focused on setting up voice interaction capabilities, including Text-to-Speech, Speech-to-Text, bi-directional audio, and prompt smithing to develop intuitive virtual agents for phone communication. This project was approached with a Domain Driven Design methodology, emphasizing robust and scalable solutions. We primarily utilized C#, hosted on AWS Lambda and ECS, Terraform and DynamoDB for effective infrastructure and database management. Other duties included expanding existing Angular Web Apps.

Smart Sales and Lease — IT Project Manager/Lead Developer

March 2015 - December 2022

Transitioned from Software Engineer to IT Department Head, reducing IT costs by 65% through migration to AWS cloud technologies.

Led design and development of key systems including Call Center, CRM, Customer and B2B Portals.

Managed a development team to create 'Daily Stream', a web-based screen capture employee monitoring system using WebRTC, Node.js, and AWS.

StevenDStanton, Michigan — IT Consultant

2005 - 2018

Starting with Help Desk style support, I moved to WordPress Plugin Development and eventually to specializing in secure communication and custom CRM systems using PHP and JavaScript. Key clients included Smart Sales and Lease, Tier3 Services, Accolade Support, Timesheet Mobile, Gurus2Go, and Advanced Health.

Education

Baker College, Michigan — Computer Science

June 2009 - Sept 2014 - GPA 3.1 84 Credits - Not Completed

I attended Baker College for 3 years, however; I did not complete my Bachelor degree program in Computer Science due to switching from Computer Science to Web Development and running out of funding. I completed all of my technical requirements with a GPA of 3.1 and 84

SKILLS

18+ Years Professional Programming Experience (Javascript, PHP, C#).
15+ Years Linux Experience
10+ Years SQL Experience
9 Years Node.JS Experience.
8 Years React Experience
10 Years AWS experience.

earned credits.